

THE 10 DEMANDMENTS

1. Personalised Attention

Q. How many job seekers does the person that is going to look after me or my person have on their caseload?

2. Aim High

Q. Could you give me the number of hours worked each week for the last 5 people you placed into employment?

Q. Do you mostly get part time or full time work, permanent or casual?

3. Limited use of subsidies

Q. For the last 5 people you placed into employment, how many times was a subsidy of any description used?

4. Expert and well supported staff

Q. Tell me about your professional development program for staff?

5. Zero Exclusion

Q. Who or what sort of people are the people you can't assist?

6. Asset based vocational assessment / no vocational assessment

Q. Can you tell me about the assessments you use, and are they asset or deficit based?

7. Individualised Job Search

Q. Where do you get your jobs from?

8. Timeless Post Placement Support

Q. Tell me how you provide post placement support and is this help time limited?

9. Proactive engagement with job seekers

Q. What happens if a job seeker does not attend the service?

10. Community Linkage

Q. How else will you help me?